

Information and Communications Technologies (ICT)

2019 Market Data June 2020



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 List of sponsors and data providers
- PROJECT SCOPE

 Definition of market and breakdowns by sub-sectors
- TOTAL ICT MARKET SIZE

 Turkish Information and Communications Technologies total market size
- MARKET SIZE BY SUBSECTORS
 Sizes of subcategories including Hardware, Software, IT Services;
 Communications Equipment and Telecommunications services
- OTHER SECTOR DATA

 Exports, employment, types and value of incentives utilized, factors driving growth, major issues faced in the sector, investment and impact areas, etc.

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Project stakeholders



Project Consultant

Deloitte.

Project Data Providers





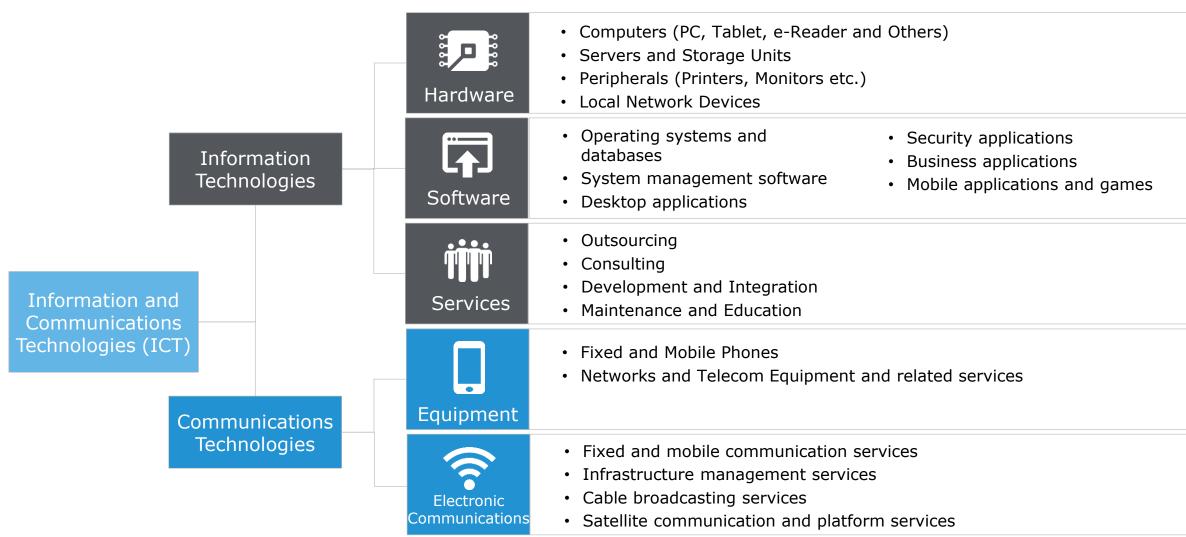




Project scope

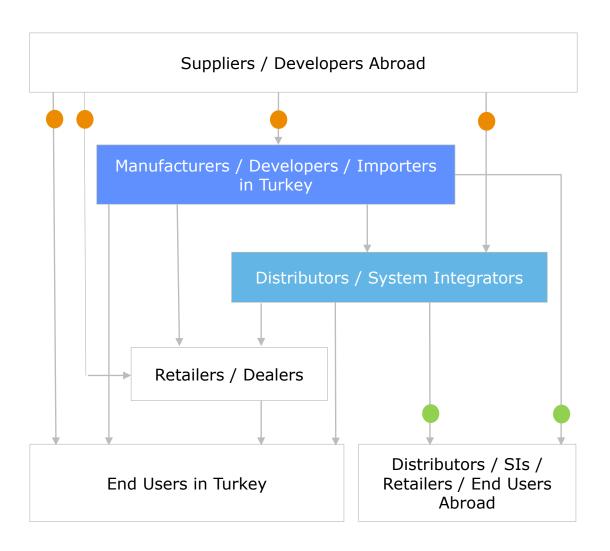


TUBISAD's Market Data study, which has been conducted since 2012, has been performed with Deloitte with a standardized scope and methodology for the last 7 years



Measurement methodology





Sector size is calculated and verified through a bottomup approach.

In addition to the data provided by our sector companies through a comprehensive survey, data from institutions such as BTK, Context, SASAD and the Ministry of Industry and Technology are also utilized.

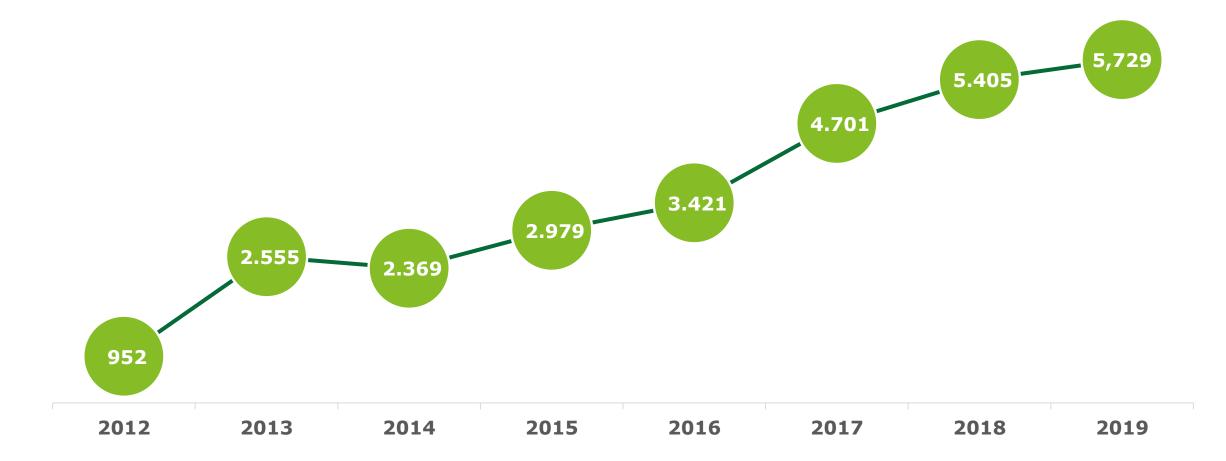
- Company and sector data are measured properly to avoid any overlaps or duplicate calculations
- Company data are gathered together with different breakdowns:
 - Sales direct to End-users vs through distributors
 - Import vs export
 - Origin of products and services
 - R&D center share

= Import
= Export

Sector players in the scope of the study



Market data is provided by sector companies. The number of companies whose data is being measured within the scope of our work has increased 5 times over the last seven years and reached 5,729 in 2019



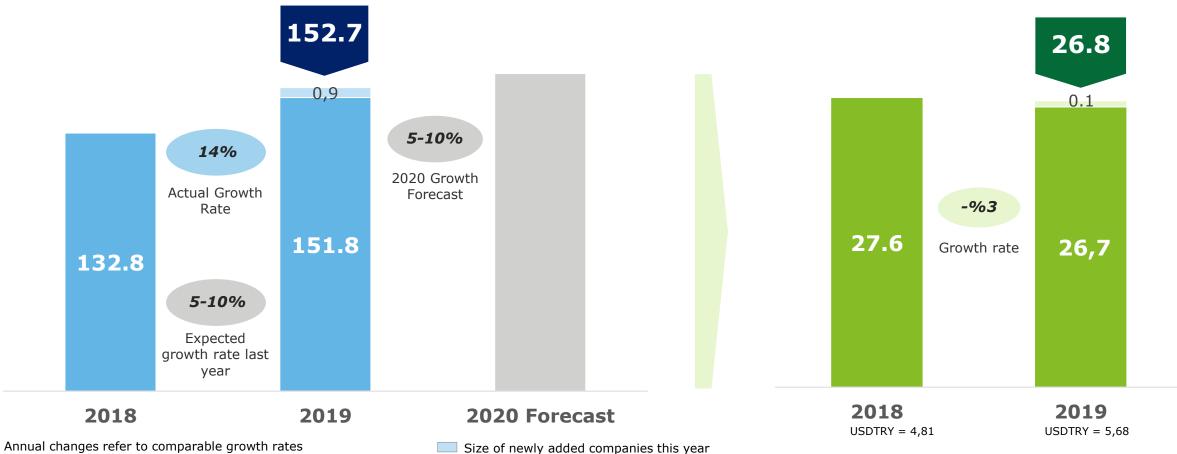
Total sector size (bn TRY)



ICT market size in Turkey reached 152.7 billion TRY in 2019 by expressing 14% growth; in USD terms, it declined to 26.8 billion USD by expressing 3% decrease

ICT Market Size in Turkey

(billion TRY) (billion USD)



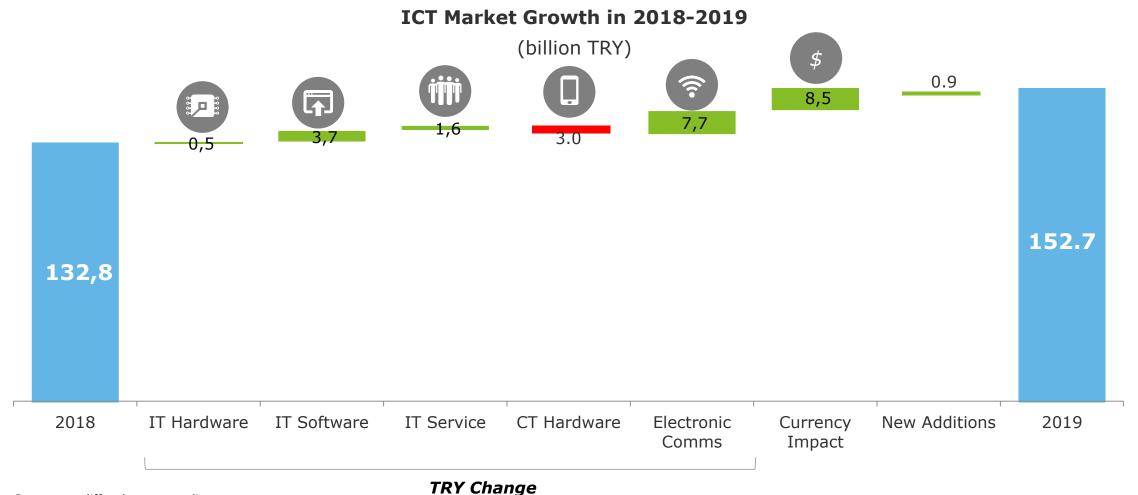
Annual changes refer to comparable growth rate © 2020 Deloitte Danışmanlık A.Ş.

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Sector growth components



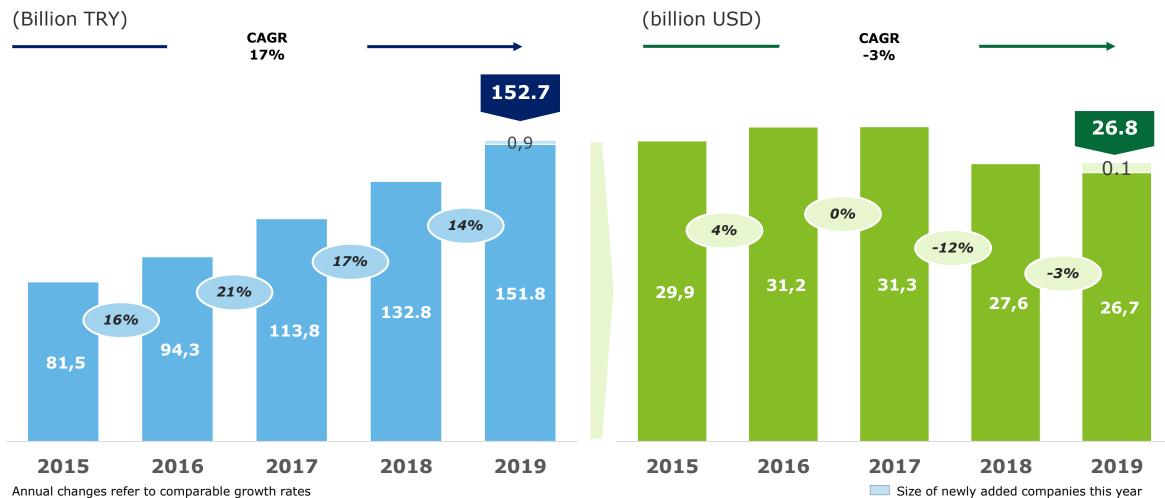
Changes in foreign exchange rates and Electronic Communications sector contributed growth in the sector with 8.5 bn and 7.7 bn TRY, respectively



2015-2019 sector development (TRY, USD)

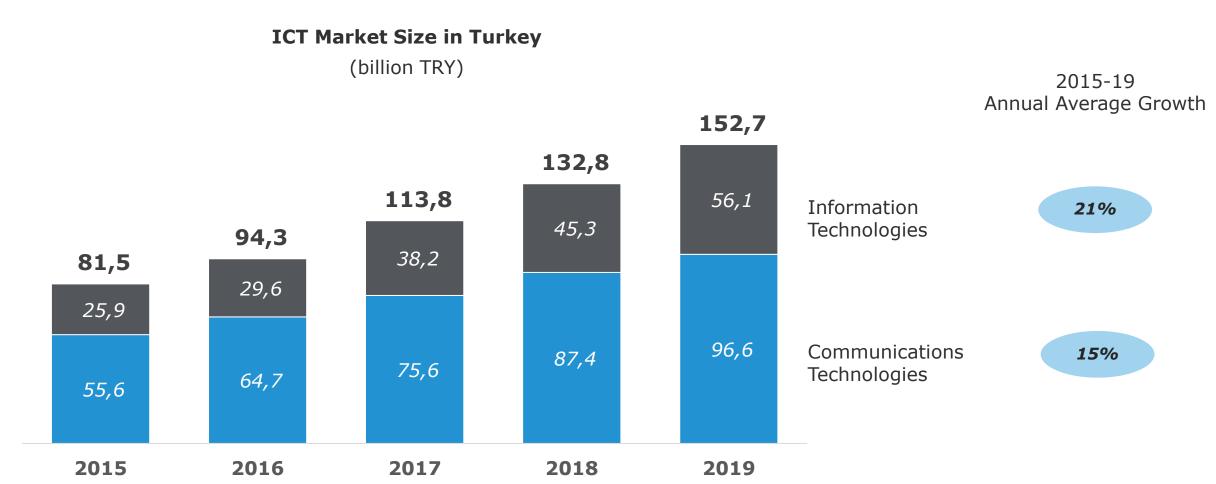






Information and Communications Technologies market breakdown (billion TL)

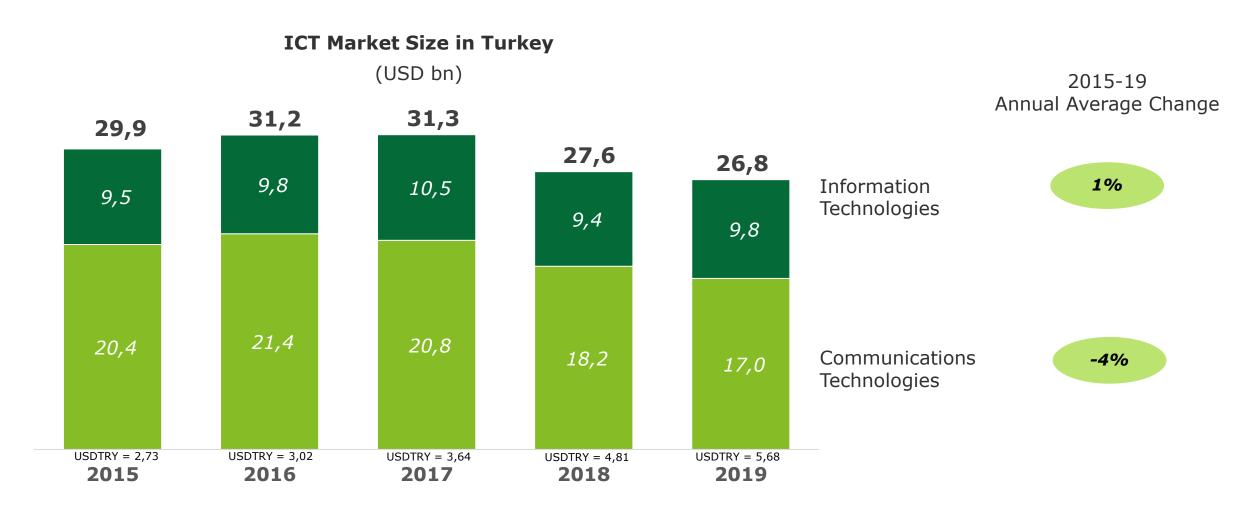




Note: Sums may differ due to rounding. Annual changes refer to comparable growth rates © 2020 Deloitte Danışmanlık A.Ş.

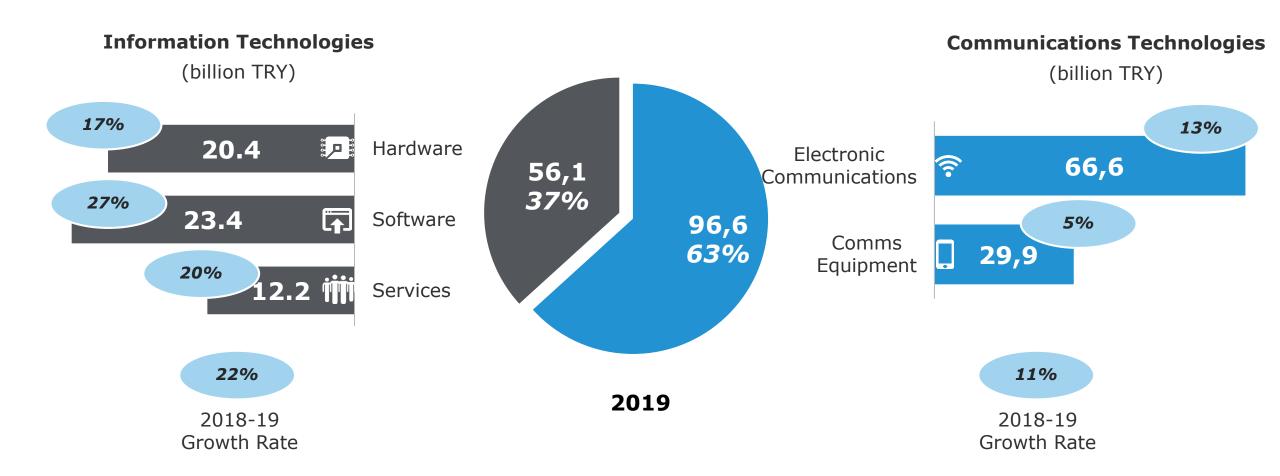
Information and Communications Technologies market breakdown (USD bn)





Information and Communications Technology sector subcategories





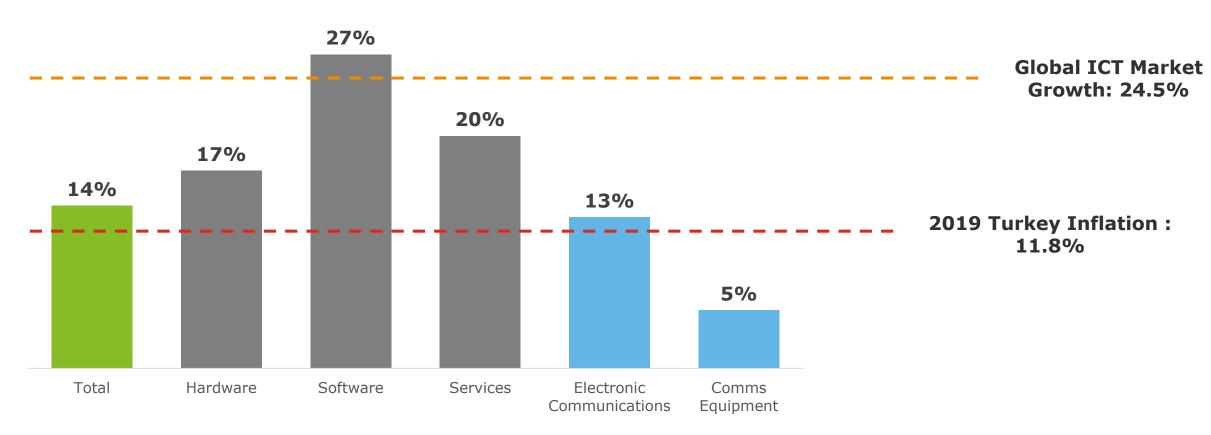
Note: Sums may differ due to rounding. Annual changes refer to comparable growth rates © 2020 Deloitte Danışmanlık A.Ş.

2019 Growth Performance Comparison



ICT Growth - 2019

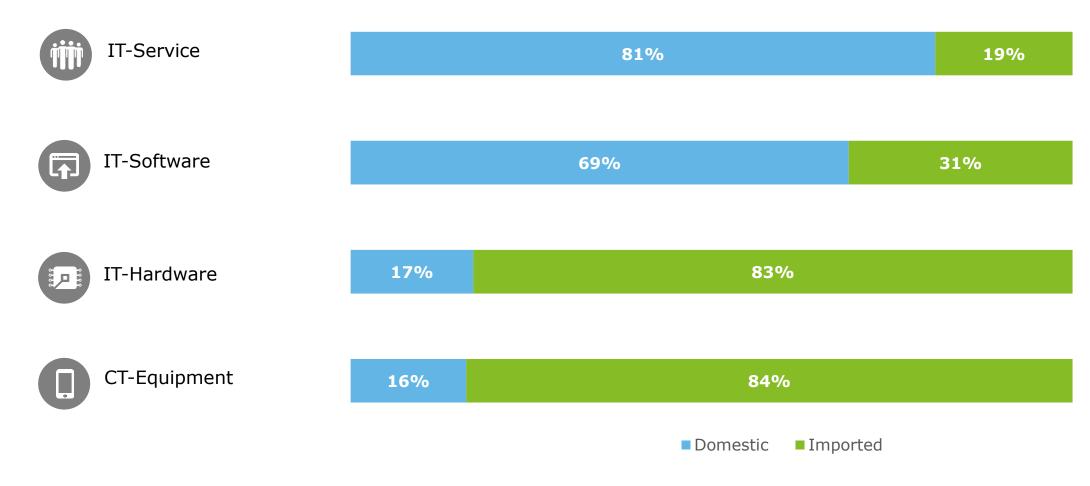
(TRY - % Growth)



Sources: Deloitte analysis, TUIK, IDC © 2020 Deloitte Danışmanlık A.Ş.

Origins of product and services 2019





Source: Deloitte analysis

Technology Development Zones (Technoparks)



14% of the total sector volume was generated through Technoparks in 2019

Technoparks in Turkey	2018	2019	% Change
Number of Technoparks	81	84*	4%
Number of Companies	5,334	5,673	6%
Number of Employees	51,574	58,313	13%
Total Revenues (bn TRY)	16.0	22.9	43%
Total Exports (bn TRY)	3.8	4.5	19%
Revenue per Company (million TRY)	3.0	4.0	34%
Revenue per Employee (thousand TRY)	310	392	27%
Exports per Technopark (million TRY)	46.9	54.0	15%
Exports as a share of Revenues	24%	%20%	-370 bps

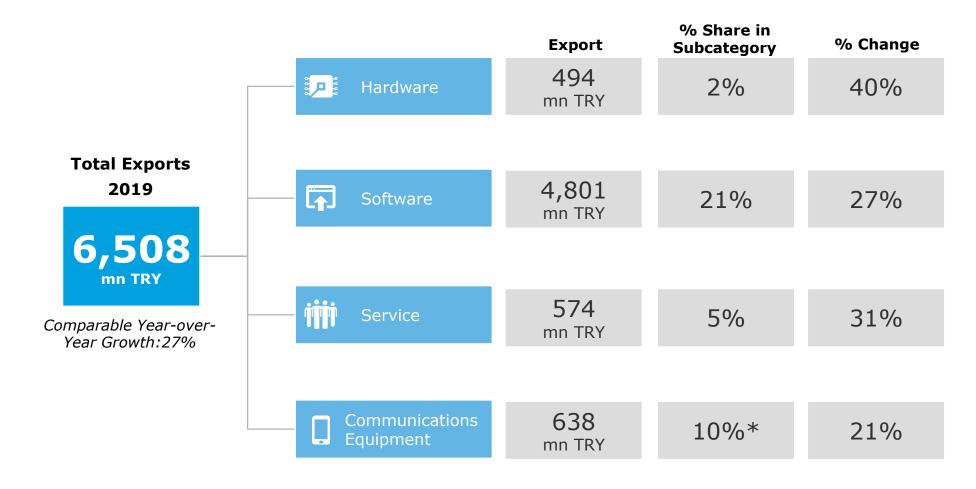
Source: Republic of Turkey, Ministry of Industry and Technology

^{*}There are 69 operating technoparks. Remaining 15 technoparks are not operating due to ongoing infrastructure construction.

ICT Exports

mn TRY



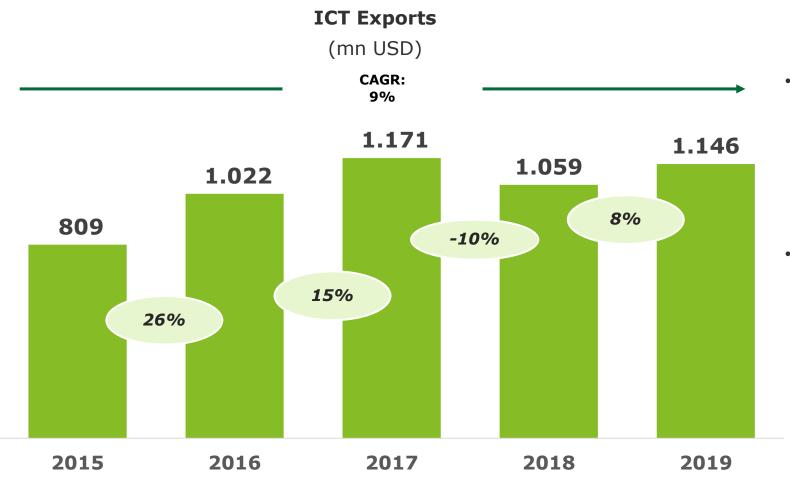


 $^{{\}bf *Mobile\ phones\ are\ excluded.}$

ICT Exports



ICT exports have reached USD 1.1 bn level by growing since 2015

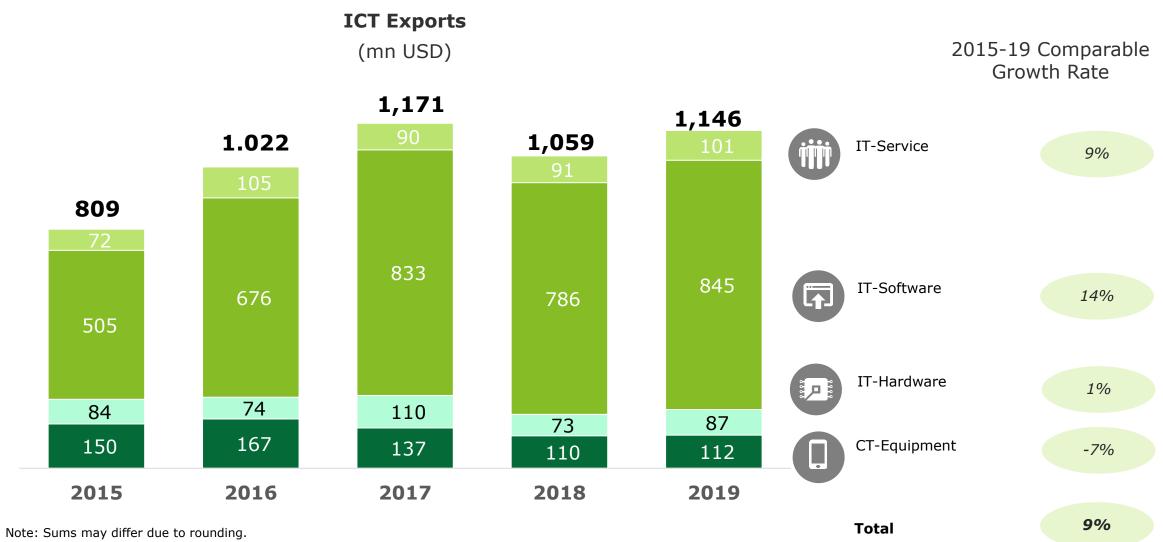


- Europe Zone protects its leader position by increasing its share in terms of target market yet domestic firms performed limited efforts in some markets such as leading American market and growing Asia market.
- Technology firms' corporate capacities needed to grow for increasing ICT export. Besides, target market diversification efforts should be supported.

ICT Exports

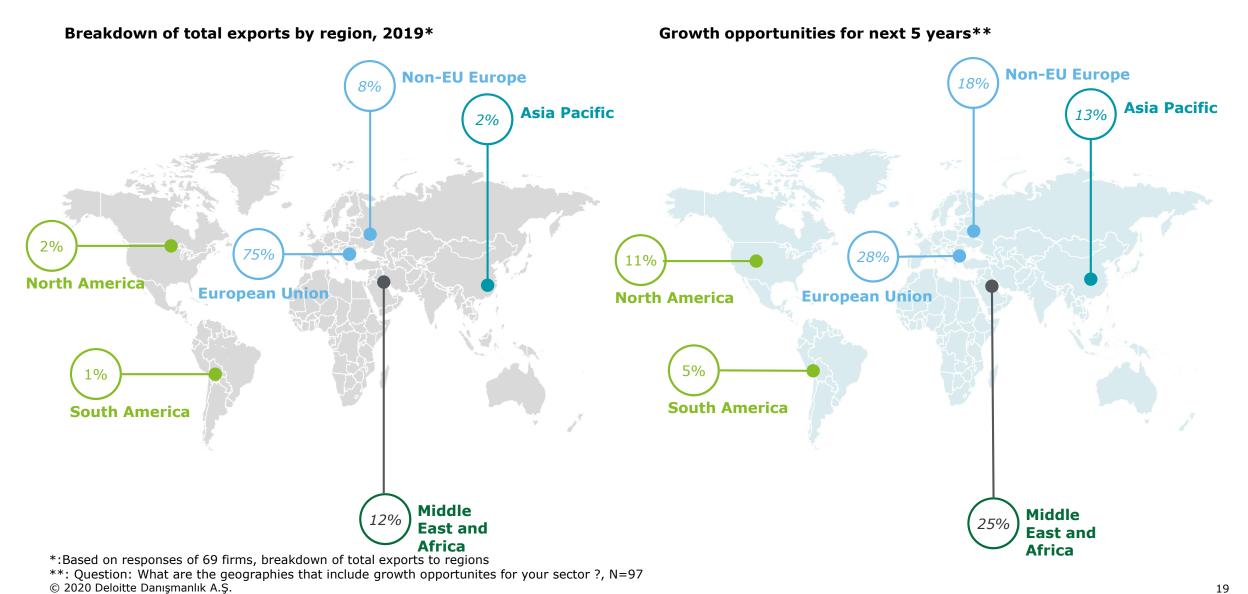


Development of sub categories- mn USD



ICT export destinations and growth opportunities



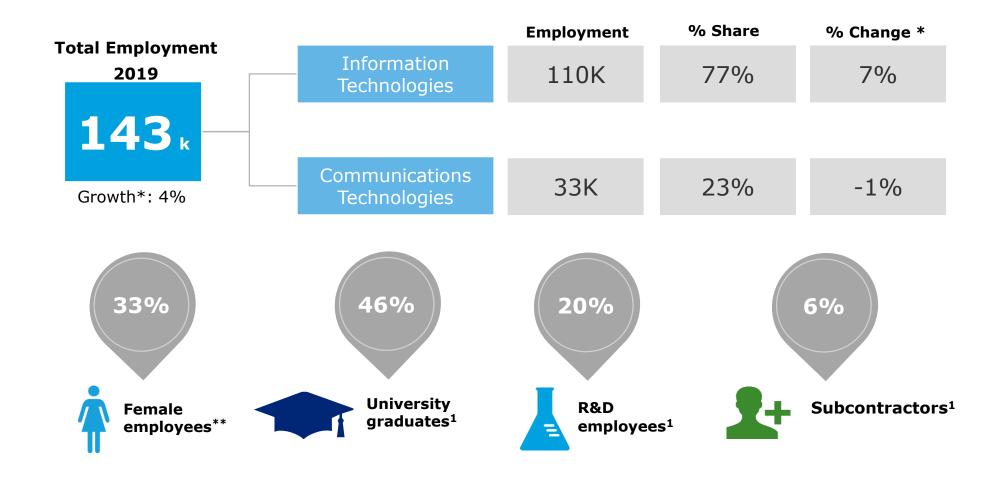


¹⁹

ICT employment







^{*} Growth rates represent comparable rates (calculated by excluding surveyed firms for the first time this year)

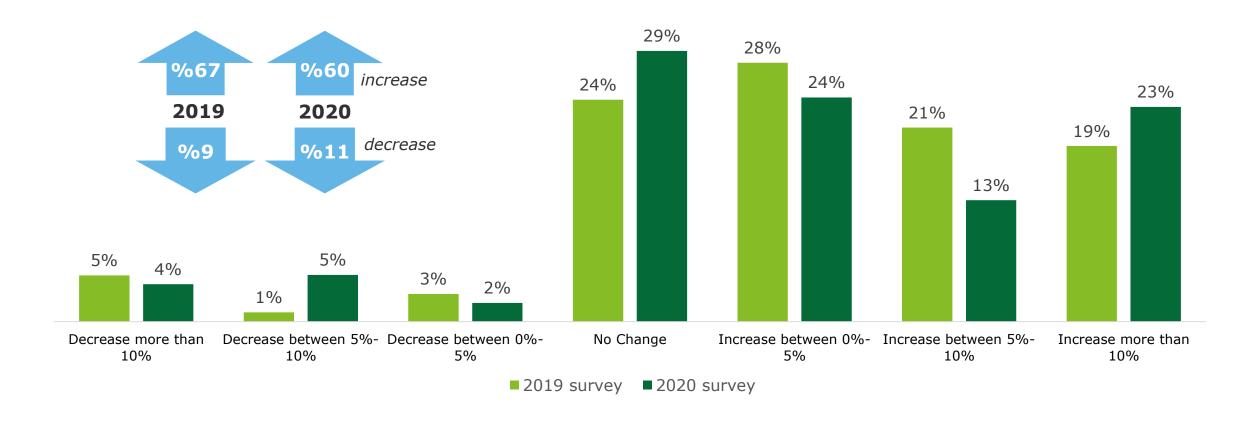
^{**:} Based on survey responses and BTK data

ICT employment



Trends over time

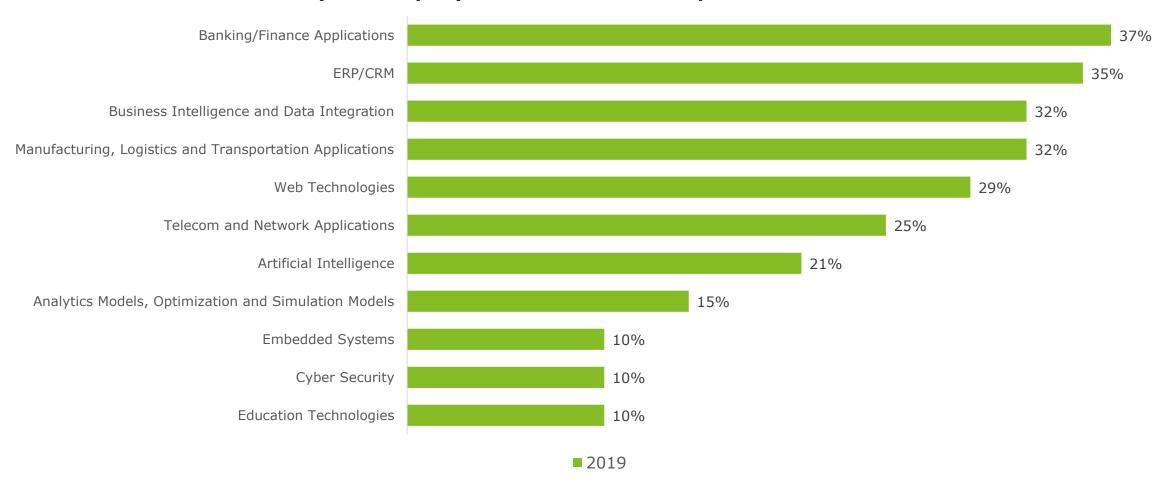
In your view, how is the number of employees for your company likely to change this year?



Software development activities in the ICT market



What are the areas in which your company have software development activities?

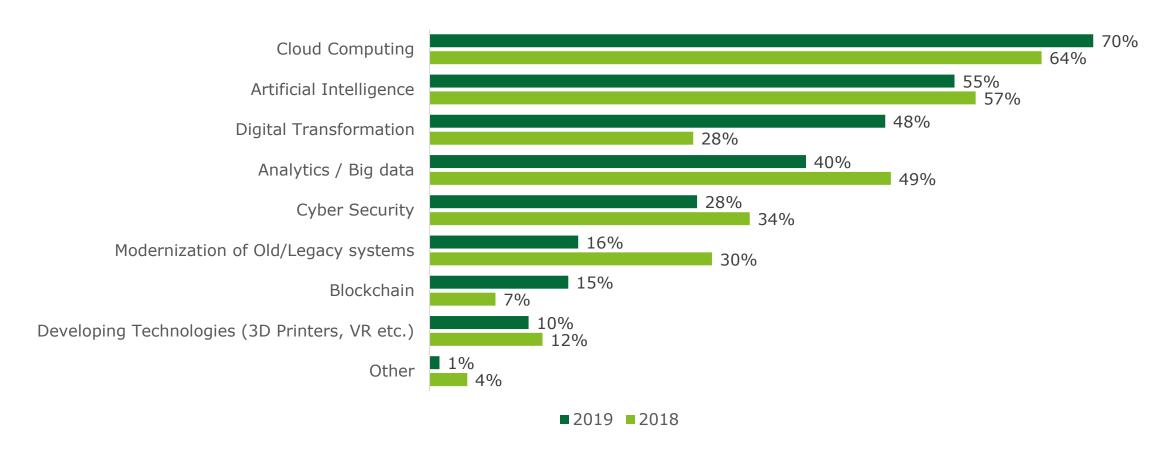


Based on response of survey participants whose firms have software revenue

Impact Areas



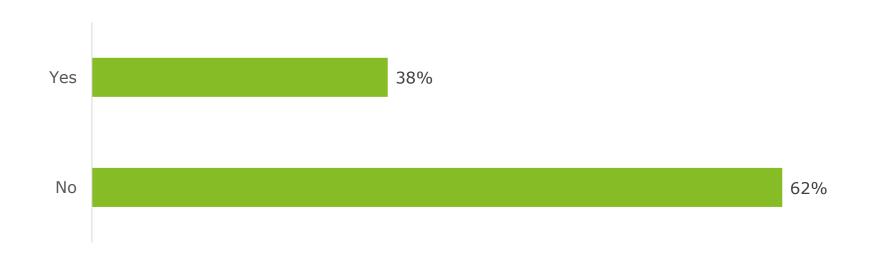
For the next one year, which of the following technological areas will have the most impact on your sector (Choose at most three answers)

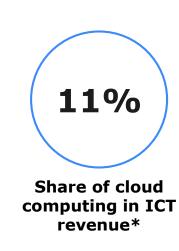


Cloud Computing



Does your business have any cloud computing related revenue in 2019?



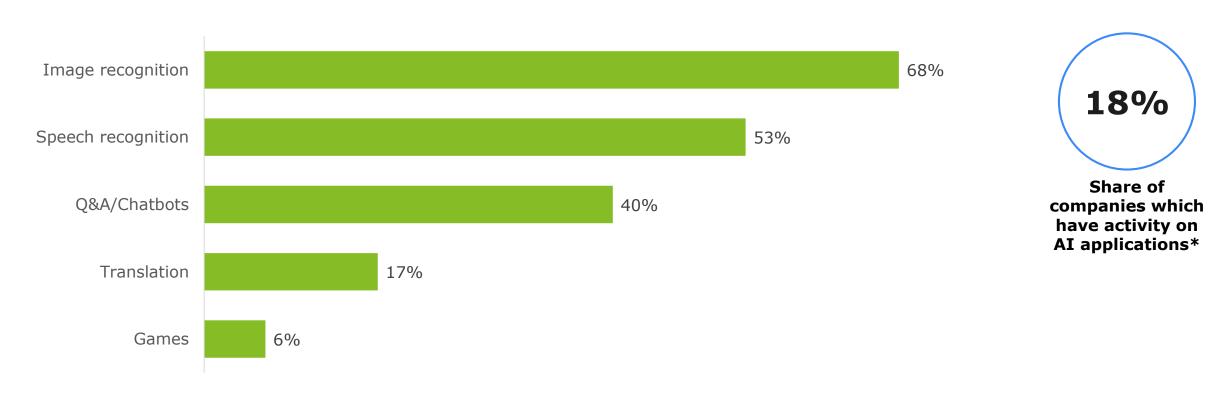


^{*} Based on responses of 97 firms answering the question

Artificial Intelligence



Which of the following artificial intelligence applications will have the most impact on your sector (Choose at most two answers)

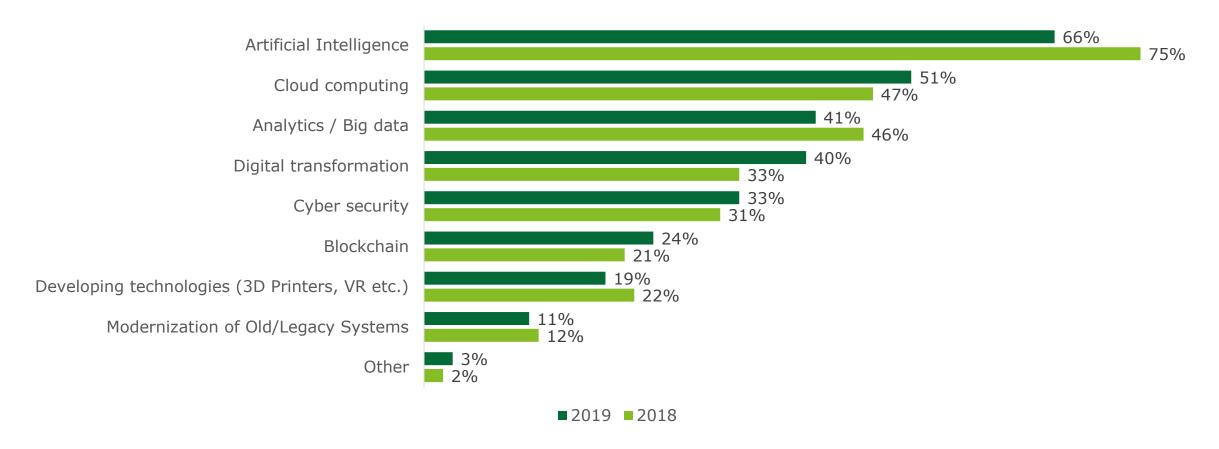


^{*} Based on responses of 97 firms answering the question

Impact Areas



For the next five years, which of the following technological areas will have the most impact on your sector (Choose at most three answers)*

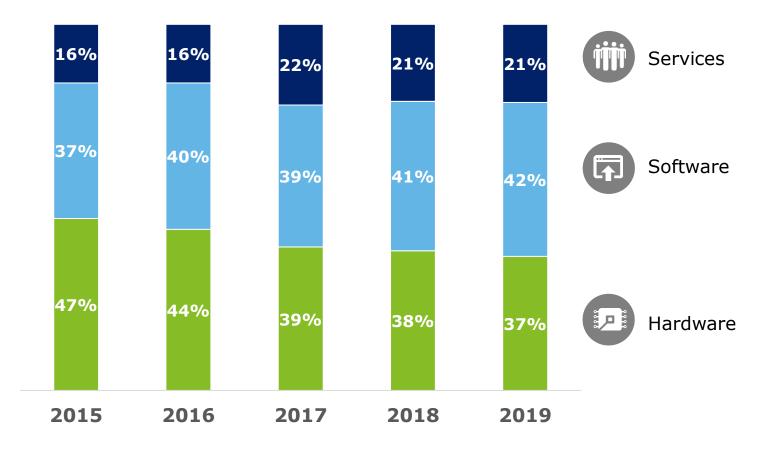


Shares of subsectors over time



The mix of sector components has been trending closer to that of developed countries since 2015 and the share of value-added activities such as software and services has continued to grow

Information Technologies Market Components



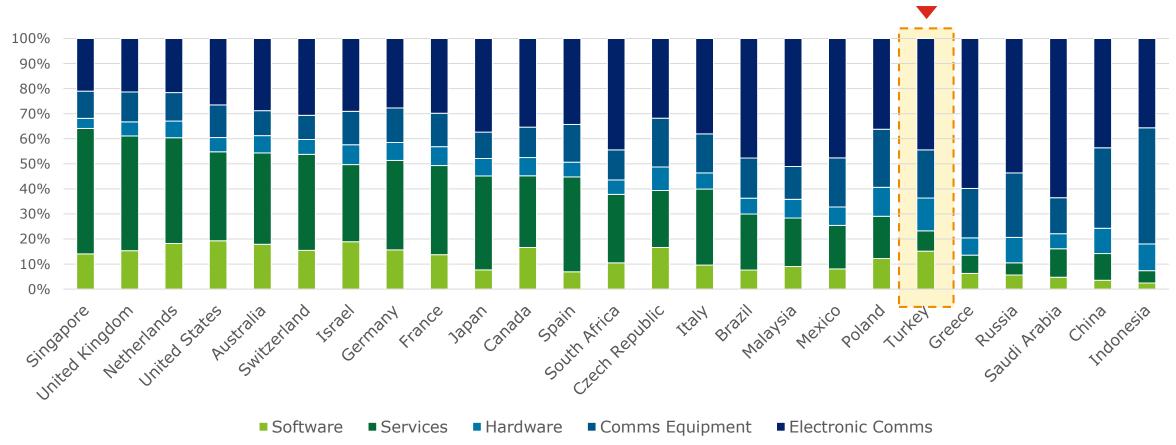
- Although the share of Information Technology remained mostly stable within the total, the distribution of its components has been evolving in favor of value-added sectors as software and services.
- Hardware sales slow down parallel to global trends yet services and software, which have high domestic origin, sales increase.
- In addition to companies' basic numerical transformations in terms of ERP and CRM, increasing analytics and digital transformation investments indicate that this trend will continue to grow for upcoming years.

Shares of subsectors over time



Turkey expresses a similar profile comparing to developing countries in terms of total share of high value added domestic services and software

Information and Communication Market Components



Source: TÜBİSAD, Gartner, Deloitte analysis

2019 ICT Market in Turkey bn TRY





Information Technologies		Communications Technologies		
56.1		96.6		
Hardware	Software	jiji Service	Equipment	⇔ Electronic Comms
20.4	23.4	12.2	29.9	66.6

Note: Sums may differ due to rounding.

2019 ICT Market in Turkey bn USD





Information Technologies		Communications Technologies		
9.9		17.0		
Hardware	Software	iiii Service	Equipment	♀ Electronic Comms
3.6	4.1	2.2	5.3	11.7

Note: Sums may differ due to rounding.



Thank You

We would like to thank to
Ministry of Industry and Technology, BTK, SASAD, Context,
TÜBİSAD members and sector companies
for their valuable contributions.

This report was prepared by Deloitte Turkey for TÜBİSAD.

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